



Heartbeat

February 2004
American Camping Association®
Heart of the South Section

President's Message

HI GANG! I hope everyone's off-season is going well and everyone is getting recharged for our next camp season. Your board and volunteers have been working hard all winter, planning next year's fall conference in Nashville. I hope you'll be able to join us for the fun and educational events. We are also planning a spring educational event in Oxford, Mississippi. Check the offerings for you and your staff. Have a nice winter and remember – Camp is only four months away.

Welcome!

Welcome to these new members of the Heart of the South Section! Between the time of the last edition of HEARTBEAT and December 31, 2003, the following persons have joined ACA and affiliated with our Section:

Alice Martin
Samford University
800 Lakeshore Drive
Birmingham AL 35229

David Payne
Camp Baldwin
8749 Baptist Camp Road
Elberta, AL 36530

Michael Ruby
URJ Henry S Jacobs Camp
3863 Morrison Road
Utica, MS 39175

Caleb Seney
Med-Camps of Louisiana
102 Thomas Road Ste 615
West Monroe La 71291

Joshua Strom
(Student Member)
221 Foxchase
Kingsport, TN 37664

Business Affiliates are an important part of the American Camping Association. While lending support to our organization, they also provide valuable supplies and services to its members. The heart of the South has four Business Affiliates. They are listed below so you can let them know they are appreciated... by taking advantages of their services/supplies or by a "Thank You".

Robb Leavell
MMI
PO Box 241367
Montgomery AL 36124
334-286-0700

Boyd Reynolds
American Bedding Mfg.
PO Box 1048
Athens, TN 37371
423-745-1512

Scott Shrover
Splash SuperPools, Inc.
3905 E Progress
North Little Rock, AR 72114
501-945-4995

Kathleen Trotter
KALEIDOSCOPE, Inc
21 West Mountain St Ste 301
Fayetteville AR 72701
479-443-0478

There are many useful resources on the ACA web site. When you have a little time to check it out, visit www.ACAcamps.org/volunteers and log in using the following username: aca and password: campgives. You can access documents on many current issues as well as view sample forms for the operation of camp. You can also read [ACA Leadership](#) online. Don't hesitate to go to the website and check it out. You might be surprised to find what a knowledge center ACA really is!

American Camping Association®

Heart of the South Section

Board Roster 2004

Your Section Board Members are here to serve you! If you have needs or questions, please feel free to contact your board representatives!

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Complaint Resolution Chair
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606-464-0759 (fax)
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479-452-3365 (fax)
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WOW
South Louisiana Youth Camp
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gvarnell@woodmen.com

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Girl Scouts of North Alabama
4704 Whitesburg Drive
Huntsville, AL 35802
256-883-1020 X238 (W)
800-410-8338
256-882-1750 (fax)
heather.montgomery@girlscoutsofnorthalabama.org

Wanda DeWaard
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865-379-5187
865-983-5393 (fax)
1-888-829-2267 (toll free)
acahs@icx.net

Get To Know Your Board!

The Heart of the South Section welcomes the following new board members. We thought you might like to know who they are!

Gretchen Varnell—Louisiana District Chair

Attended Summer Camp since I was 7 years of age.

Graduate of Univ. of Southwestern LA now ULL (The School of Jake Delhomme)- Yes, Patriots will go to Delhomme Funeral Home on Superbowl Sunday! Member of ACA since 1989.

Camp Experience

Camp/Executive Director Camp Bon Coeur, Inc. 1988 - 1994 Camp/Fraternal Coordinator for Woodmen of the World 1999 to Present - Duties include outreach and maintaining reports on patriotic and civic programs to 40 parishes (counties) in South Louisiana. Directing Summer Camp of 1,000 plus campers for 8 weeks.

Goals for Heart of the South Board Position:

Year 1 - To make contact with camp programs who are not accredited

Year 2 - Develop quarterly luncheons on a regional basis to include reports to District. Develop mutual training with para-professionals and University Programs.

Year 3 - Maintain quarterly Luncheons. Host a District Training for Camp Directors. Host a District Standards Training for not only Camp Directors but for para-professionals.

Kelly Divine—Arkansas District Chair

Kelly has worked most of her adult life with children in different environments. She taught children's dance classes for 10 years - 4 years working for Northeastern State University in Tahlequah, OK. Kelly has also worked for and was the Director of Day Care Centers in Edmond, OK and Little Rock, AR.

Kelly currently is employed by the Girl Scout Council of Mount Magazine Area in Ft. Smith, AR. She has worked at "Camp Cahinnio" for 9 summers- 4 as a Counselor and 5 as the Camp Director. "I believe in the ACA mission and I look forward to working with Camp Professionals in Arkansas and in the Heart of the South Section."

When asked about her plans for the camps in Arkansas, Kelly replied, "I hope to have 2-3 'lunch bunch' meetings with the Arkansas camp professionals -then we will make plans from there."

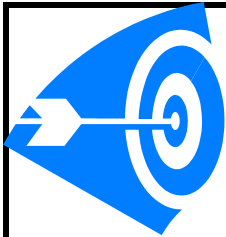
Heather Montgomery—Alabama District Chair

Heather Montgomery is the Outdoor Program Director for the Girl Scouts of North Alabama. In that position, she is currently directs Camp Trico and Camp Anderel. She also runs DragonFly Naturalist, an environmental education consulting firm. Heather's Bachelor's degree is in Biology from Mary Washington College and her Master's in Environmental Education is from the Ohio State University. She has had over 10 years experience in the field of camping. Heather's passion is teaching children to love the natural world. She is excited about inviting the camps of Alabama to dialog and learn from one another.

ATTENTION: All camps must sign a new Statement of Compliance each year. You do not have to wait for the form to be mailed to you in April. Sign your Statement of Compliance now and then you will not need to worry about it in the Spring when it can get a little crazy. Visit www.ACAcamps.org/soc and do it online right now. It only takes a few minutes and it is done!

The new ACA media Center is up and running at: www.ACAcamps.org/media_center/ and it includes four virtual media kits. Each kit has related articles, press releases and photos that accompany the topic. There is also a photo gallery and the photos can be downloaded. The four kit topics are: How to Choose a Camp, Benefits of Camp, Camping Trends and About ACA. Check it out soon and make use of these kits with your media contacts.

The Council of Delegates is a very important event each year at the national conference. Even if you cannot be there in person, you can choose to be informed and submit your opinions and concerns to the delegates from your section. The Council of Delegates is the governance body of ACA and makes decisions that affect all of us. For example, each section has a charter agreement with the National ACA Board. This year in San Francisco, a new charter with many revisions from the former charter, will be voted on. If you wish to view this new charter agreement or any of the other issues being discussed during the Council of Delegates, you can visit: www.ACAcamps.org/volunteers/delegates/2004.htm.



Additional Training Opportunities!



Basic Standards Courses will be offered throughout the Heart of the South Section this spring:

Tuesday, February 24, 2004 - Scottsville, Kentucky - 10:00am - 3:00pm - Cost: \$10.00. Lunch will be provided and ACA Standards Books will be available for purchase.

Register by calling: Linda Larson at 1-270-622-6004 or e-mail at kycampcedar@aol.com

Monday, March 29, 2004 - Oxford, MS - Camp Hopewell - This course will be offered in the morning. See the enclosed registration form to register for this course at the Spring Training Conference.

Monday, April 5, 2004 - 10:00am - Boaz, AL - Julia Street United Methodist Church on the corner of Thomas and Darnell Street. Call Pat Gunter to register: 1-256-593-5937

Friday, May 21st - McComb, MS - First Baptist Church - 1:00pm - 5:00pm. No fee for the training. Standards Books will be available for purchase. Contact Jenny Jones to register at: shine@girlscoutsnems.org or call 662-844-7577.

CPR Certification for Lifeguards, Community First Aid and Small Watercraft Safety Course, Camp Lee in Anniston, AL— May 25 – May 30. Housing available if needed. Deadline for registration: April 20, 2004. Please Contact Dee Anne McDade for Registration at 256-238-8941 or email:

camplee-deeanne@nti.net

The ACA Indiana Section is offering various trainings to help equip you to meet the needs of a safe and healthy outdoor experience: Lifeguard Training; Community First Aid and Safety Challenges; NADA Level 1 Instructor (National Alliance for the Development of Archery); Department of Natural Resources Go FishIN.

Dates: May 22-27, 2004 Location: Gallahue Dudley Valley Camps (Brown County—50 miles south of Indianapolis) To obtain more information concerning registration call 317-924-3450, ext. 155

Southeastern Section is offering a Basic Standards Course in Tampa, Florida on March 11th and an Associate Visitors Training in Inglis, Florida, March 12-14. Contact Gayle Taylor for registration information at: Gtaylor@tarheeltriad.org

Blue Star Camps of Hendersonville, NC is offering Training Certification Courses for camp staff beginning April 16. The courses include Wilderness First Responder and Wilderness First Aid, ACA Whitewater Kayak Instructor, Certified Horsemanship Association, NRA Instructor and Range Safety Officer, Lifeguarding with a Waterfront Module, Water Safety Instructor, Level 1 Archery Instructor, as well as many Rock climbing Instructor courses. For all course dates, costs, and information, please go to www.bluestarcamps.com for complete details or email: training@bluestarcamps.com for more information

CONFERENCE REGISTRATION FORM

Heart of the South Spring Training Conference

*Please print your information and return by regular mail or fax no later than **March 18th**.
Please note that this is how you will be indicated on your badge and the list of participants.*

Date: March 28th – 31st

Place: Camp Hopewell, Oxford Mississippi

1. Participants information

Last name: _____

Title: _____ Mr. Ms. Mrs.

First name: _____

Camp/Organization: _____

Address: _____

Postal code: _____ City: _____

Country: _____

Telephone: _____

Fax: _____ E-mail: _____

2. Conference Fees

	Day Fee	Room and Board
Basic Standards Course March 29th	Free	\$34.00
Visitor's Training Course March 29th - 31st	Free	Free
Visitor's Update Course March 28th	Free	Free
Challenge Course March 28th - 31st <small>Certificate of Completion—See Back of this form for course description</small>	\$154.00	\$202.00
Archery Instructor Level One Certification March 28th - 29th	\$105.00	\$121.00
First Aid/CPR Certification March 29th - 30th	\$130.00	\$146.00

***Day Fees include meals and a snack. Room and Board Fees include training, lodging and meals.**

***Room Fees do not include linens. Linens may be reserved at the rate of \$7.00 per set.**

I will participate in the following workshop (circle workshop of your choice and check either Day Only or Room and Board):

A Standards Course <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board	B Visitor Update <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board	C Visitor Training <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board	D Archery Instructor Level One <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board	E Challenge Course—(See Description Below) <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board	F First Aid/CPR <input type="checkbox"/> Day Only <input type="checkbox"/> Room and Board
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3. Payment

Payment information

Conference fees: \$ _____

Do you want to reserve linens? Yes No If yes, add \$7.00 per set

Return address:

Heart of the South
 Spring Conference
 4132 Rocky Branch Road
 Walland, TN 37886-2902

Questions? 1-888-829-2267 (Toll Free)

Fax: 865-983-5393

***Challenge Course Leadership—Course Description**

Robert Allen will be leading this Introduction to Challenge Course Leadership. Robert has over 30 years of experience in leading challenge and adventure programs. He is an affiliate member of the Association for Challenge Course Technology (ACCT) which sets the construction, safety and leadership standards for the industry. By the end of this training:

1. Participants will be familiar with a variety of low elements (also known as teams course and initiative course); their value, general and unique safety issues with each, strategic set up and group instructions, and a variety of skills and tools for effective debriefing of the experience.
2. Participants will learn the skill of dynamic belay (used on nearly all of Hopewell’s high elements and required for many rescue situations), basic rope craft (rope selection, knots, care, etc.), and related gear and safety (harnesses, helmets, etc.). Other skills will be selected based on the needs of participants and could include: element set up, rock climbing, rappelling, high angle rescue, and others.

This is not a certification course but your participation will be documented and thus will help meet related ACA standards. A signed informed consent is required for all participants. Minimum of 8 people required with a maximum of 16 participants.

American Camping Association®
Heart of the South Section



To: All Heart of the South Members
From: Ken Mayes, Nominations and Awards Chair (865) 690-9208
Date: 20 January 2004
Regarding: Nominations for 2004 Election

Dear Heart of the South Members,

Your Nominating Chair seeks your help in preparing nominations for the 2004 election. This fall, ballots will be mailed to you for election of the following offices: **1st Vice-President for Membership, Secretary, and Newsletter Editor/Public Relations Chair**. These positions start January 1, 2005, with a three-year tenure.

In preparing a slate of candidates for this and all other elections there are two guiding principles under which we should like to operate and for which we seek your support:

Whenever possible, elected positions should have at least two candidates willing and qualified to serve, so that there is a choice for members to elect.

New people should be encouraged to enter leadership positions in order to continually energize and bring in new ideas to improve our Section, build up a reservoir of experienced leadership, and broaden participation in our Section.

We all need to help our Section:

Please consider standing for election. If you have questions about what the duties and responsibilities of the position entail, its time and energy, commitments, etc., then please contact the Nominating Chair or current office holders. We can send you a job description and try to answer your questions.

If you can not run for office at this time, please consider encouraging a Section member that you know (perhaps from within your own organization) to contact the Committee Chair about running.

Of course, merely being willing to stand for election is not enough to ensure that one's name will be put forth by your Nominating Committee. Many factors must be considered. However, to be on the ballot one must first agree to have one's name put forward.

Please do not wait for others to recommend you for office. This is not a time to be modest, shy, or hesitant; but rather, forthright, direct, and open to your potential to help the Section and thereby serve camping in general and children everywhere. We think that you will find serving your Section to be both professionally and personally rewarding.

Proposals for nominations for the upcoming election will be considered if phoned or received by April 15, 2004.

Please call the Nominating Chair or address correspondence to the address below.

Nomination for Heart of the South Section Offices/Board or Committee Positions

For the office of: _____ **1st Vice-President for Membership**
_____ **Secretary**
_____ **Newsletter Editor/Public Relations Chair**

Name: _____ Telephone (wk): _____

Address: _____ Telephone (hm): _____

City/State: _____ Fax No: _____

Zip: _____ E-mail address: _____

Current Employed Position: _____

Description of nominee or why you feel the nominee would be suitable for this position (also include any previous experiences/responsibilities).

(attach an additional sheet if necessary)

Nominated by: _____ *Consent secured? ___ Yes ___ No

Consent secured means that you have discussed the nomination with the nominee and the person has agreed to submit their name to the nominating committee for possible selection for a Heart of the South board position.

A nomination form should be completed for each person nominated. You may make additional forms by use of a copier or just provide the appropriate information. Since this is information which is used for screening final ballot nominations, **as complete as possible information should be given.**

Mail form by 15 April to:
Ken Mayes, ACA Heart of the South Section, 9215 Bob Gray Road, Knoxville, TN 37923.

THREE YEARS OF COPING WITH COPPA:

By: Andrew Ackerman

COPPA, the Children's Online Privacy Protection Act went into effect in April 2000. While we are not aware of any summer camp yet being fined, the Federal Trade Commission (FTC) has handed out some pretty stiff penalties so far:

2/27/03: Hershey Foods Corporation – \$85,000
2/27/03: Mrs. Fields Cookies – \$100,000
4/22/02: The Ohio Art Company (Etch-A-Sketch) – \$35,000
2/14/02: American Pop Corn Company (Jolly Time) – \$10,000
10/2/01: Lisa Frank, Inc. – \$30,000
4/19/01: Looksmart Ltd. – \$35,000
4/19/01: Monarch Services, Inc., et al. (Girls' Life) – \$30,000
4/19/01: Bigmailbox.com, Inc. – \$35,000
7/21/00: Toysmart.com – prevented from selling customer data in bankruptcy proceedings

Even Amazon.com has been accused of violating COPPA. Clearly, COPPA is here to stay.

The good news is that most child-focused websites are coming into compliance with COPPA. According to an FTC survey of child-focused websites conducted one year after COPPA went into effect and released in April 2002, 72% of the 144 sites surveyed collected children's personal information online. Of these sites collecting personal information:

89% had posted privacy policy
47% mechanisms in place to obtain parental consent
18% *might* have been exempt from the requirement to obtain parental consent (more on this below)

The bad news is that 35% of the sites collecting personal information that needed to obtain parental consent did not. Furthermore, the FTC survey covered only the sites' *apparent* compliance. Since the FTC did not actually audit the sites to be certain that the policies were being followed in practice, the number of non-compliant sites could be much higher. In fact, a New Jersey Law Journal article dated December 29, 2003 about COPPA compliance by summer camps, schools, and sports clubs states that most such organizations are not actually in compliance... even though they think they are!

A quick review

Essentially, COPPA was passed to protect children from being exploited by online marketers. A child under 13 doesn't necessarily have the good judgment to know when not to disclose his or her personal information (e.g., name, address, email, telephone number) so the idea of requiring *verifiable parental consent* makes a lot of sense. Unfortunately, how Congress went about doing this was hideously complex.

NOTE: Explaining the full ins and outs of COPPA would take more space than we have here. We'll try to hit on the highlights of what this means for summer camps below. Links to more information on COPPA are listed at the end of this article.

COPPA likely applies to you if your website has any of the following features:

Pictures of campers posted online
An online camp newsletter that include campers' names (or other information)
Contests, raffles or games that require users to provide information to play
Message Boards and/or Chat Rooms (including "guest books")
Allows users (of any age) to sign up for an emailed newsletter
Allows users (of any age) to contact camp via email or webform
(the list goes on...)

What camps must do to comply

What exactly your camp has to do depends on exactly what your website does and, as importantly, how it does it. Here are just a few of the steps you may need to take:

PROMINENTLY post a link to your privacy policy on your website home page and on any page where personal information is collected.
Password protect any part of your website where pictures or other personally identifiable information (e.g., pictures, full names) is displayed.
Ask for the user's age whenever data is collected.
Get *verifiable parental consent* before using data collected from children under 13. COPPA is very specific on how to do this and it is not easy. You typically need a signed letter or fax, a valid credit card number, or a toll free telephone number that a parent can call with a operator available and trained to determine if the caller is in fact an adult.
Allow the parent to review information submitted by the child and delete it if they so request.
Monitor message boards and chat rooms so that no submissions from children under 13 are posted live without review (to ensure that they do not inadvertently reveal their personally identifiable information). Alternatively, you must prevent children under 13 from using Message Boards and Chat Rooms.
At the same time, you cannot condition the child's participation in the website on collection of more information than is reasonably necessary.
Obtaining parental consent is by far the most onerous provision of COPPA. Fortunately, the following uses of data submitted by a child may be exempt:
(Continued on reverse side)

You may use an email address provided by a child under 13 *once* to answer his or her specific questions. After you respond, the information provided must be deleted.

If the child was writing to subscribe to an email newsletter, you can use the email address to email the newsletter as often as it comes out. The parent must still be **notified** and, if he or she objects, the child's information must be deleted. Furthermore, the information can only be used for the email newsletter subscription and must be deleted when the subscription is cancelled.

A few examples of camps complying with COPPA

Some camps have limited their websites to no more than flat, non-interactive, online brochures. While this approach does side step COPPA, it essentially misses the point of having a website.

Many camps, particularly those without large parent organizations who maintain their own websites or have contracted with generalist web design firms (as opposed to companies focusing on child-focused sites), think they are in compliance when they are actually not. According to the New Jersey Law Journal article cited above:

Many providers incorrectly assume they are in substantial compliance with the spirit of COPPA because they subsequently contact the parents or guardians of the children from whom they have collected data....

If such behavior is representative of a significant sector of a particular industry (**such as summer camp providers**) and presented to the Federal Trade Commission, a formal exemption from COPPA may be granted. However, without such a grant, the aforementioned activity is **clearly unlawful**. [emphasis added]

Fortunately, much of what a camp needs to do to comply is also simply good business sense. If you provide a "More information" or "Contact us" webform, you would want to know if the information is being submitted by a parent or the prospective camper and you would certainly want to know the camper's age. If the data was submitted by a child under 13, when you contact the parents you have to make certain to review with the parent the data you received and get their consent to retain it. Otherwise you are all clear.

The same holds true to online camp enrollment. And if your online enrollment includes collecting credit card information, it's even easier. COPPA assumes that if a credit card number is submitted it is being provided by a parent (or at least a child with parental consent).

About COPPA came into effect, so did a few turn-key solutions to the problems it raised. Joey Waldman of Camp Blue Ridge (Mountain City, GA) found complying with COPPA a lot easier than he'd feared.

I wasn't too concerned about posting pictures of the camp facilities online even if there was a child in the photo but when parents asked me to put the camp newsletter online and to post pictures of children on the website *while they were at camp* for them to see, I got nervous. Even if COPPA weren't an issue, I wouldn't want any random stranger to have access to that information. I knew I had to password-protect these things but I also knew I couldn't spare the time or money to build anything like that. Luckily, Bunk1.com came along around the same time so I outsourced this to them. Not only is their solution COPPA compliant, it's easier to use than anything I could have come up with on my own. They even handle the customer service calls!

Unfortunately, some features are harder than others to manage. As children might post personal information to message boards (or guest books and the like) so COPPA dictates that web providers must review all postings by children under 13 and remove any such information before the post goes live on the website. Companies like Bunk1 do offer *moderated* message board services but even with their help, offering these features requires more effort by the camp staff. The sad fact is that the overwhelming majority of camps that offer these message boards, chat rooms, and/or guest books are simply in violation of COPPA.

When it comes to contests, polls, and interactive games, the options are few. These features are exactly the kind of things that might keep campers thinking of camp during the winter but there are currently no camp-focused vendors (that we are aware of) that specialize in COPPA compliant versions of these features. If you are interested these features, your safest bet is to have them built by a camp-focused web development firm with a long history of COPPA experience.

For more information on COPPA

Federal Trade Commission's website: www.ftc.gov/kidzprivacy

Prior Campline articles on COPPA:

October 2000 - www.acacamps.org/campline/0010protect.htm

October 2001 - www.acacamps.org/profmembers/campline/01o_ftc.htm

Prior Bunk1.com articles on COPPA: www.bunk1.com/press/pr_coppa.asp

Sample COPPA-compliant website with Photo Gallery, Newsletter, et. al.: www.test.bunk1.com

(Username: yourparent and Password: parent)

This article is for informational purposes only and is not intended to constitute legal advice.

Andrew Ackerman is the Chief Operations Officer of Bunk1.com. Bunk1.com provides password protected one way camper email and online photo galleries. Bunk1 also provides staffing services and custom website design for camps and maintains a widely used camp search engine. For more information regarding this article or Bunk1, please contact owners@Bunk1.com or call 1-888-465-CAMP.

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Challenge Course Information

Though the deep freeze of winter is still upon us, this is the time to begin looking at your challenge course (ropes course, climbing tower) needs. If you have a challenge course or are thinking about acquiring one, here are a few things to consider about your challenge course program. These are valuable questions to ask on an ongoing basis to insure an effective and well-developed challenge course program.

1. Why do you want a challenge course?
2. What populations are you targeting?
3. Should you consider populations with disabilities?
4. Are you aware of ACCT? (Association for Challenge Course Technology)
5. Do you have an annual inspection by a reputable challenge course vendor?
6. How skilled are your facilitators?
7. What type of training, if any, do you or your staff attend?

Are you aware of the trends in the challenge course industry?

There are many more valuable questions to ask and answer pertaining to challenge courses. Feel free to contact me to receive our challenge course needs assessment form.

Choosing a challenge course vendor that has successfully completed the extensive review process of ACCT is one way to insure you are involved with a quality vendor. ACCT has worked for over 12 years to establish standards for construction, inspection, operations and ethical standards for the challenge course industry. ACCT has also developed a review process that credentials challenge course vendors on their practices. Please check out the ACCT web site: www.acctinfo.org for further information. If you would like to speak with a credentialed vendor of ACCT, please contact Challenge Towers at: www.challengetowers.com, 828-265-0602, or email: ken@challengetowers.com. Challenge Towers is a level 4 PVM (professional vendor member) headed by Ken Jacquot who also serves on the Universal/Accessible committee and board of directors of ACCT.

Have a safe and successful camping season.

The National Standards Commission will be filling several openings in the next six months. The NSC is responsible for the development and administration of ACA's accreditation program. If you are interested in working with this group or if you would like to recommend someone you know would serve well on the NSC, please submit a letter to the Standards Department at accreditation@ACAamps.org.

SYSCO REMINDER!!!

Accredited camps who use SYSCO Foods are supposed to get a rebate as part of a national agreement between ACA and SYSCO. This rebate is in addition to any discounts that you receive, and according to the agreement, the camp gets a rebate as well as the section that they belong to. Ask your sales representative about this program, and if they are unaware, inform them and have them check it out! You do not have to buy exclusively from SYSCO to participate so don't miss this opportunity to help fund your camp!

We Need Your Input!!!

Please fill out this survey and return to: ACA Heart of the South, 4132 Rocky Branch Road, Walland, TN, 37886-2902, or FAX to: 865-983-5393

Do you plan to attend the Spring Training Conference? If no, why not?

Do you attend Heart of the South Conferences? ___Yes ___No Why do you attend or not attend?

What trainings/workshops would you like to see offered?

How important is the presence of vendors at educational events in your decision to attend?

ACA Heart of the South Section
4132 Rocky Branch Road
Walland, TN 37886